

भारत सरकार  
वित्त मंत्रालय  
राजस्व विभाग  
कार्यालय महाप्रबन्धक,  
शासकीय अफीम एवं क्षारोद कारखाना,  
नीमच.458441 (म.प्र.)



GOVERNMENT OF INDIA  
Ministry of Finance  
Department of Revenue,  
Office of the General Manager,  
Govt. Opium - Alkaloid Works,  
Neemuch-458441 (M.P.)

टेलिफोन Telephone : 07423-220199

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Email- gmgoaw-nmh@gov.in

F.NO. I(22)39/Adm/MPPCB/2023

DATE: 04.07.2024

**NOTICE INVITING TENDER No:**  
**GOAW/NEEMUCH/DATA CONNECTIVITY/01/2024**

1. The Office of the General Manger, Government Opium and Alkaloid Works Neemuch (M.P.) (hereinafter referred to as "GOAW(N)") invites online tender in Two Bid (Technical & Financial Bid) for **AMC for Data Transmission to CPCB & MPPCB Server** from registered technology service provider for CPCB & MPPCB for connectivity of Industrial Pollution data online & its annual maintenance or their accredited agents for providing Data Transmission Services in the Office of General Manager, Govt. Opium & Alkaloid Works, Neemuch (M.P.) for one year on the terms and conditions mentioned in Annexure 'A' to this Notice Inviting Tender.

Table [A]

S. NO.	Tender Description	Period of contract	Single-Bid / Two Bid
1	(i) Data Connectivity/Transmission of Existing Electromagnetic Flow Meter (Qty 02) & Static IP Camera (Qty 01) to CPCB & MPPCB Servers (ii) Complying all related requirements of CPCB and MPPCB regarding visibility and Data returns etc. as and when required through out the year (iii) Making required necessary arrangement for proper functioning of OCEMS w.r.t ETP	01.08.2024 to 31.07.2025	<b>Two Bid</b>
2	Service towards submission of documents protocol for installed compliance parameter system to CPCB	01.08.2024 to 31.07.2025	<b>Two Bid</b>
3	AMC charges as per tender document comprising per visit on monthly basis	01.08.2024 to 31.07.2025	<b>Two Bid</b>

**2 . CRITICAL DATES OF TENDER**

**Table [B]**

Sl. No.	Particulars	Date & Time
1	Publish Date & Time	<b>04.07.2024 &amp; 18:00 Hrs</b>
2	Sale / Document Download Start Date & Time	<b>04.07.2024 &amp; 18:00 Hrs</b>
3	Sale / Document Download End Date & Time	<b>14.07.2024 &amp; 15:00 Hrs</b>
4	Bid Submission Start Date & Time	<b>04.07.2024 &amp; 18:00 Hrs</b>
5	Bid Submission End Date & Time	<b>13.07.2024 &amp; 15:00 Hrs</b>
6	Bid Opening Date & Time	<b>15.07.2024 &amp; 15:30 Hrs</b>

3. Tender documents may be downloaded from Central Public Procurement Portal (CPPP) site <http://eprocure.gov.in/e-procure/app> as per the schedule given in time schedule for tender as above. Aspiring Bidders who have not enrolled/registered for e-procurement should enroll/register before participating through the website <http://eprocure.gov.in/e-procure/app>. The portal enrolment is free of cost. Bidders shall submit their quotation online on <http://eprocure.gov.in/e-procure/app> as per the tender document published. Bidders are requested to follow the instructions carefully as per the tender document and the instructions given in the above said website.
4. The tenders shall be submitted **online, in Two Bid i.e. Technical & Financial Bid only, along with all the tender documents**. The format of Financial Bid is given in BOQ. All the pages of the bid must be sequentially numbered and signed. Over writing, if any, has to be duly certified/ attested by the bidder or his authorized signatory irrespective of nature of content of the documents before uploading. Bids submitted without copies of documents specified shall be summarily rejected. The offers submitted through any means other than uploading on the CPPP website <https://eprocure.gov.in/e-procure/app> shall not be considered. No correspondence will be entertained in this matter.
5. Interested parties are advised to visit CPPP website <https://eprocure.gov.in/e-procure/app> regularly till closing date of submission of tender for any corrigendum/ addendum/ amendment.
6. In the event of any of the above-mentioned date being subsequently declared as a holiday/closed day for this office, the tenders will be opened on the next working day at the scheduled time without any further notice.
7. Interested parties may also download the tender from the official websites - [www.goaf.gov.in](http://www.goaf.gov.in) & The bids, complete in all respects should be submitted exclusively through the Government e-procurement portal <https://eprocure.gov.in/e-procure/app> on or before the date and timing mentioned in Table [B].
8. For any clarification Shri N. M. Rudresh, I/c Purchase, GOAW, Neemuch may be contacted at the office or on telephone number or Mobile number: Mob: 9300768546

(N. M. Rudresh)  
I/c Purchase

Enclosures:

- (i) Annexure-A (Detailed information for Data Transmission to CPCB & MPPCB Server).
- (ii) Annexure – B (General information for the tenderers & Terms and conditions)
- (iii) Annexure – C (Tender Acceptance Letter)
- (iv) Annexure – D (Special Instructions for e-submission of bids)
- (v) Annexure-E (Amount of EMD to be deposited)

**Annexure-A**

**Ministry of Finance, Dept. of Revenue,  
Office of the General Manager Govt. Opium & Alkaloid Works, Neemuch (M.P)**

**(Detailed information for Data Transmission to CPCB & SPCB Server)**

**1. SCOPE OF WORK:**

One Static IP Camera and two Electromagnetic flow meters are installed at Effluent Treatment Plant in the premises of the Govt. Opium & Alkaloid Works, Neemuch (M.P.). This project is planned for the data transmission to CPCB & MPPCB Server of these installed equipments.

The major components of the project are:

- (i) Data Connectivity/ transmission of Existing Electromagnetic Flow Meter (Qty 02) & Static IP Camera (Qty 01) to CPCB & MPPCB Servers.
- (ii) Complying all related requirements of CPCB and MPPCB regarding visibility and Data returns etc. as and when required throughout the year.
- (iii) Making required necessary arrangement for proper functioning of OCEMS w.r.t. ETP & documental evidences in this regard shall be provided to this Works on monthly basis.
- (iv) Service towards submission of documents protocol for installed compliance parameter system to CPCB.
- (v) AMC charges as per tender document comprising per visit on monthly basis.

**2. MAINTENANCE AND SUPPORT:**

- (i) The tenderer shall deploy only trained service personnel to resolve the issues which may arise. Maximum time to repair (resolve & recover) a reported break down should be Four hours. Time for this purpose shall be measured as interval between the time of reporting the problem and the time when the problem is fully solved making the faulty components/functions fully operational.
- (ii) Tenderer and OCEMS support strategy should have a 24X7 support. Support from Tenderer should be on site whenever a faulty part is to be replaced.

- 3. NON TRANSFERABLE TENDER:** Neither the contract nor any rights granted under the contract may be sold, leased/sublet, assigned, or otherwise transferred, in whole or in part, by the vendor, and any such attempted sale, lease, assignment or otherwise transfer shall be void and of no effect without the advance written consent of GOAW(N).

**4. GENERAL TERMS & CONDITIONS:**

- (i) The supplied software for data transmission of camera should be without any plug in as desired by CPCB.
- (ii) The software should have provision of showing connectivity of camera and flow meter on the same webpage.
- (iii) The party should have experience of data transmission of camera and electromagnetic flow meter. Documentary proof is required for submission for at least 10 industries for data transmission to qualify for the same. The documentary proof in this regard shall be enclosed with the tender.
- (iv) If any problem arises, same shall be attended within 48 hrs and Bidder should have their service support station in Madhya Pradesh.
- (v) During the annual maintenance contract for flow meter (02 Nos.) & Camera (1 No.) – cleaning / checking/ servicing / inspection/ troubleshooting/ replacement at site wherever possible including replacement with new spares as and when required shall be provided.
- (vi) All the spares required for smooth operation of the instrument shall be arranged by Govt. Opium & Alkaloid Works, Neemuch (M.P.).
- (vii) The AMC for data transmission to CPCB and MPPCB will be valid for one year from the date of signing the contract.

5. **TERMS OF PAYMENT:** The 90% of the contract value shown at S.No. 1 in the Table [A] shall be made to you after successful completion of the work i.e. Data Connectivity / Transmission of Existing Electromagnetic Flow Meter (Qty 02) & Static IP Camera (Qty 01) to CPCB & MPPCB Servers and submission of documental evidence in this regard. The remaining 10% of the total amount shall be retained with this works as performance guarantee and the same shall be released to you after successful performance of one year. You are required to submit the bills in the name of the General Manager in triplicate for release of any payment.  
**[B]** The payment of work at S.No. 02 in the table 'A' above shall be made on quarterly basis the end of each quarter on successful submission of documents to CPCB.  
**[C]** The payment of work at S.No. 03 shall be made to on monthly basis after visit at this Works.
6. **COMPLETION PERIOD:** The work shown above shall be carried out immediately for a period of one year as per the work order. Income tax, as per Government norms of the value of order shall be deducted at source.
7. General Manager of Govt. Opium & Alkaloid works, Neemuch (M.P.) reserves the right to cancel the work order/ agreement without any liability on GOAF, New Delhi for whole or balance contract by way of notice without assigning any reason or extend the work order for further period.
8. If the firm fails to work satisfactorily, General Manager GOAW, Neemuch may withhold the outstanding payment and also decide to forfeit the performance guarantee of the firm.
9. Dispute if any is subject to Neemcuh jurisdiction.
10. The General Manager, Govt. Opium and Alkaloid Works, Neemcuh(M.P.) reserves the right to reject any or all the tenders without assigning any reason there of and without any prior notice to the tenderer (s) and the decision of the General Manager, Govt. Opium and Alkaloid Works, Neemcuh (M.P.) will be final.
11. **Option Clause:** If the firm fails to complete the work at any stage, the remaining work shall be got done by any other firm and the difference in expenditure, if any, shall be borne by you without any dispute.
12. The annual contract may be extended for a period of one year on the same rate, If work is found satisfactory.
13. Any damage caused to government property or any other property during the work, the same shall be rectified by the contractor without any extra cost to the Department and any loss to the property of the Firm to any service engineer of the firm, GOAW (N) is not responsible for the same.
14. **Child Labour:** You shall not engage in or support the use of Child Labour (below the age of 18 years) at any point.
15. **Environmental Obligations:** You shall ensure that the environmental laws are abided.
16. **Data Transmission:** You will ensure data connectivity/ transmission of existing Electromagnetic Flow Meter (Qty 02) & Static IP Camera (Qty 01) to CPCB & MPPCB Servers, 24X7.

(N. M. Rudresh)  
I/c Purchase

**Ministry of Finance, Dept. of Revenue, Govt. Opium & Alkaloid Works, Neemuch (M.P)****TENDER No. : GOAW/NEEMUCH/DATA CONNECTIVITY/01/2024****TENDER DOCUMENTS****GENERAL INFORMATION FOR THE TENDERERS**

1. With reference to this office tender notice issued vide F.NO. I(22)39/Adm/MPPCB/2023 dated 04.07.2024, online tenders are invited for Data Transmission to CPCB & MPPCB Server from established/ reputed firms/suppliers or their accredited agents as per specification enclosed with the Tender Documents.
2. Last date for uploading of tenders is up to 15:00 Hrs. of 14.07.2024. Tenders uploaded after due date, time and not in prescribed tender document will not be considered. The tenders are to be submitted (Uploaded) in the prescribed Tender Documents
3. Tenders time and date will be opened on 15.07.2024 at 15:30 HRS
4. Financial Bid in the prescribed format as per BOQ shall be duly filled in and signed by the authorised signatory and uploaded online by the bidder along with the self-attested and stamped scanned copies of the following documents: -
  - a. **Attested copy of the registration of agency/ firm.**
  - b. **Attested copy of PAN Card.**
  - c. **Attested copy of the latest IT return filed by the agency.**
  - d. **Attested copy of the GST certificate.**
  - e. **Tender Acceptance Letter in format given in Annexure-C**
  - f. **Scanned Copy of EMD/MSME.**
  - g. **A Self declaration on stamp paper shall be submitted duly notarized to the effect that the firm is not BLACK LISTED for Government transaction by any Department / PSU of Government of India**
  - h. **Experience of data transmission of camera and electromagnetic flow meter to CPCB / MPPCB.**
  - i. **The Financial Bid (as in BOQ) shall be duly filled in, digitally signed and uploaded online by the bidder.**

Financial bid should be submitted online through Central Public Procurement Portal e-tender system website <http://eprocure.gov.in/eprocure/app>. Off line Bids shall not be accepted.

**Note :**

- I. Price Bid in BOQ Excel form.
- II. Price bid format may be download from e-procurement site <https://eprocure.gov.in/eprocure/app/>
- III. Tenderers should not modify the price bid.
5. In case the tenderer fails to submit any of the documents as stated above, Financial bids of the bidder shall not be considered for opening and shall be rejected straight away without any further reference.
6. Earnest Money of the unsuccessful tenderes shall be released after finalization of the tender, as per General Financial Rules 2017. Interest on the Earnest Money Deposit /Bid Security will not be paid on any score, what-so-ever.
7. The General Manager, Govt. Opium & Alkaloid Works, Neemuch reserves the right to reject or accept any tender without assigning any reason.
8. If any firm quotes 'NIL' charges, the bid shall be treated as unresponsive and will not be considered as per Office Memorandum No. 29(1)/2014-PPD dated 28.01.2014 which was issued by Ministry of Finance. Any service charges not adhering to the above guidelines should be considered unresponsive and such bid should not be considered.
9. Evaluation of tender shall be done on total basis not item wise and work order may be issued based to L1 and recommendation of Tender Opening Committee.

(N. M. Rudresh)  
I/c Purchase

**TERMS AND CONDITIONS**

1. The bid must contain complete documents as mentioned in Annexure 'A'.
2. The bid security/EMD as mentioned in annexure-E in the form of A/c payee demand draft, fixed deposit receipt, Bankers cheque or Bank Guarantee from any of the commercial Banks drawn in favour of D.D.O., Govt. Opium and Alkaloid Works, Neemuch (except Micro and small enterprises (MSEs) as defined in MSE procurement policy issued by department of Micro, Small and Medium Enterprises (MSME) or registered with the Central Purchase Organization or the concerned Ministry or department) must be accompanied along with duly signed terms and conditions and self declaration.

The bid security is to be valid for a period of forty five days beyond the final bid validity period. The EMD of successful bidder shall be released after furnishing of Security deposit at the earliest. The EMD of unsuccessful bidders shall be released at the earliest after expiry of the final bid validity and latest on or before the 30<sup>th</sup> day after the award of the work order for supply to the GOAW, Neemuch.

3. The basic price on F.O.R. (Free on Rail/Road) price and GST/other taxes should necessarily be indicated in the price bid.)
4. The rates offered will remain valid till the completion of supply. Conditional tenders shall not be accepted.
5. In case, the tenderer withdraws his offer or in the event of tenderer failing to execute, after his tender is accepted, the Earnest Money Deposit furnished by him shall be forfeited without any prejudice to other rights of Govt. of India under any law.
6. In the event of tender being accepted, the work order will be placed by the Competent Authority of Govt. Opium & Alkaloid Works, Neemuch.
7. In case of delay or failure to execute the work order (s) against the contract, the General Manager, Govt. Opium & Alkaloid Works, Neemuch without prejudice to any other right, under laws, shall have the option:
  - a) To take services from other sources at the risk and cost of the supplier to extent of services not delivered.
  - b) To cancel the work order without any liability on G.O.A.W.(N)
  - c) To blacklist and debar the company/firm from making any future supplies to any Govt. Department / PSU of Govt. of India.
8. In case of exigencies, unforeseen circumstances, the Competent Authority of GOAW, Neemuch reserves the right to cancel the work order for whole quantity or part of it by way of notice without assigning any reason, what-so-ever.
9. Legal proceedings, if any, emanating from the work order shall fall within the jurisdiction of the competent court of Neemuch as the case may be.
10. No advance payment on any account shall be made for the supply.
11. The competent Authority also reserve the right to increase or decrease the number of manpower to be supplied based on assessment of the final requirement.
12. **Validity of Bids:** The Bids should remain valid for 90 days from the date of Financial bid opening.
13. **Rejection of Bids:** Canvassing by the Bidder in any form, unsolicited letter and post-tender correction may invoke summary rejection. Conditional tenders will be rejected. Non-compliance of applicable General Information and Instruction will disqualify the Bid.
14. If any tenderer submits more than one financial bid, the bid would be liable to be rejected out rightly.
15. Canvassing for obtaining tender will be disqualified the bidder from tender process.
16. Evaluation of tender shall be done on total basis not item wise and work order may be issued based to L1 and recommendation of Tender Opening Committee.

(N. M. Rudresh)  
I/c Purchase

## ANNEXURE-C

TENDER ACCEPTANCE LETTER

To

The General Manager  
Govt. Opium and Alkaloid  
Works, Neemuch (M.P)

Sir,

Sub: Acceptance of Terms & Conditions of tender AMC for " **Data Transmission to CPCB & SPCB Server**".

Tender Reference No: \_\_\_\_\_

1. I/ We have downloaded / obtained the tender document(s) for the above-mentioned tender from the web site(s) namely.....as per your advertisement, given in the above mentioned website(s).
2. I / We hereby certify that I / we have read the entire terms and conditions of the tender documents (including all documents like annexure(s), schedule(s), etc., which form part of the tender document) and signed on all the pages of the terms & conditions. I / we shall abide by the terms / conditions / clauses contained therein.
3. The corrigendum(s), issued from time to time by our department too have also been taken into consideration, while submitting this acceptance letter.
4. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.
5. I / We do hereby declare that we have not been blacklisted/ debarred by any Govt. Department/Public sector undertaking.
6. I / We certify that all information furnished by me/ us/ our firm is true & correct and, in the event, that the information is found to be incorrect/untrue or found violated, then your department shall without giving any notice or reason thereof, shall summarily reject the Bid, without prejudice to any other rights or remedy.

Yours sincerely

Date:  
Address:

Signature:  
Name of the Authorized Signatory :  
Designation:  
Seal/Stamp:

## ANNEXURE-D

**Ministry of Finance, Govt. Opium and Alkaloid Works, Neemuch (M.P)****TENDER No. : GOAW/NEEMUCH/DATA CONNECTIVITY/01/2024****Special Instructions for e-submission of bids**

1. The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.
2. More information useful for submitting online bids on the CPP Portal may be obtained at <https://eprocure.gov.in/eprocure/app>

**REGISTRATION**

- a. Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app> ) by clicking on the link “**Online bidder Enrolment**” on the CPP Portal which is free of charge.
- b. As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- c. Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- d. Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.
- e. Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- f. Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

**SEARCHING FOR TENDER DOCUMENTS**

- i. There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- ii. Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- iii. The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

**PREPARATION OF BIDS**

- a. Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- b. Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- c. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the



tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.

- d. To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “My Space” or “Other Important Documents” area available to them to upload such documents. These documents may be directly submitted from the “My Space” area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

#### **SUBMISSION OF BIDS**

- i. Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- ii. The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- iii. The server time (which is displayed on the bidders’ dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- iv. The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- v. Upon the successful and timely submission of bids (i.e. after Clicking “Freeze Bid Submission” in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- vi. The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

#### **ASSISTANCE TO BIDDERS**

1. Any enquiries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
2. Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal helpdesk.

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## Annexure "E"

**AMOUNT OF EMD TO BE DEPOSITED**

S.No.	Name of Work	Amount of EMD & to be deposited in favour of
1	AMC for data transmission to CPCB & MPPCB	<b>Rs. 7500/-</b> <b>"DDO, GOAW", payable at Neemuch</b>